

Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

Last updated: January 8, 2023

School Bytes provides a parent portal to help your school communicate with you.

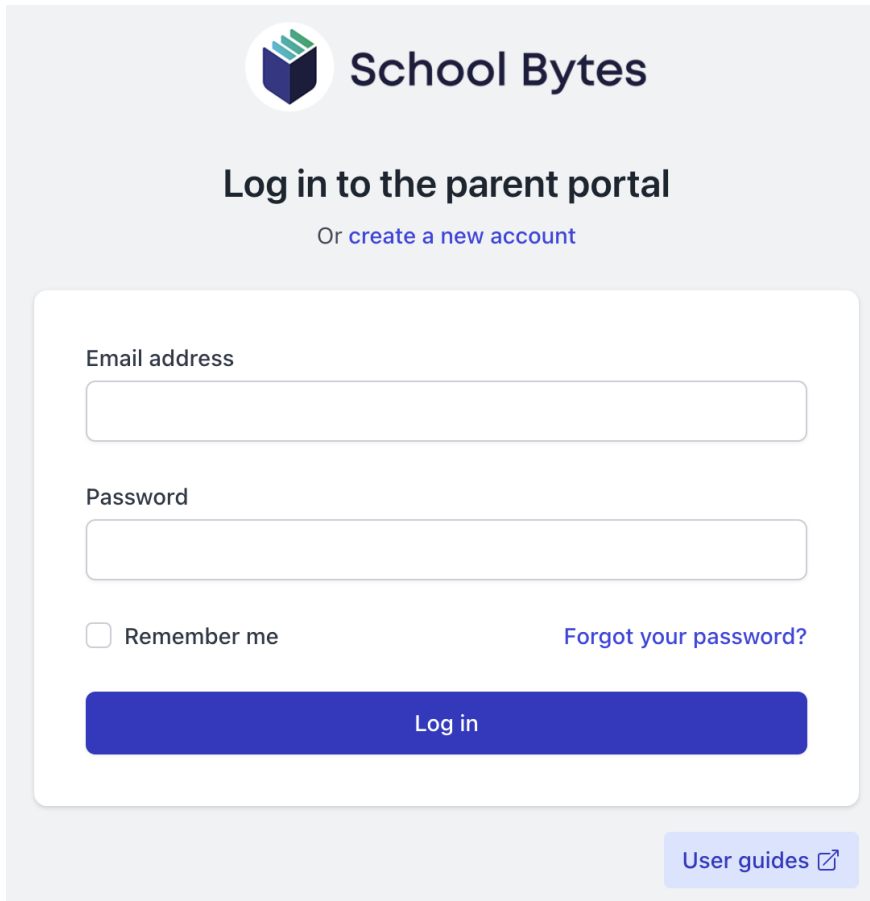
Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

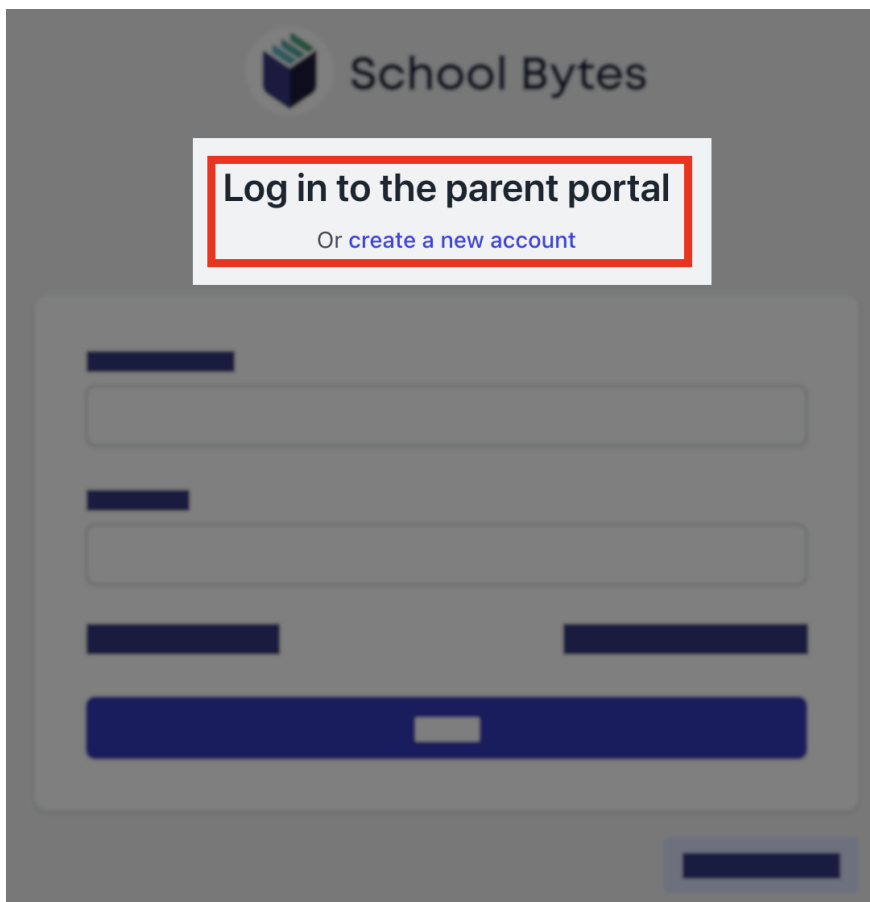
Detailed steps

1. Open the parent portal link – <https://portal.schoolbytes.education/auth/login>

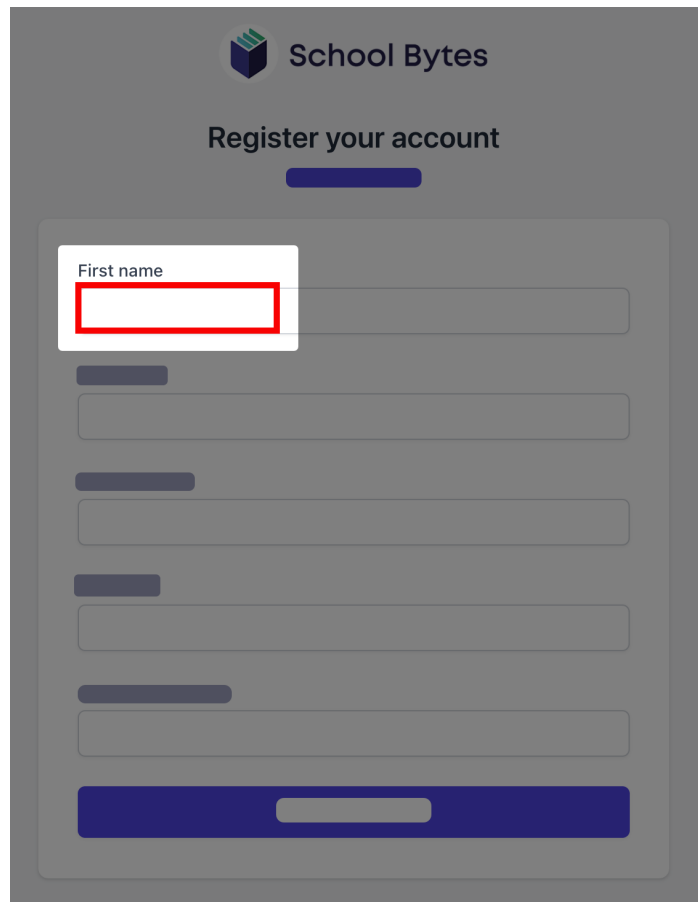


The image shows the login page for the School Bytes parent portal. At the top left is the School Bytes logo, a blue cube with green lines. To its right is the text "School Bytes". Below the logo and name is the heading "Log in to the parent portal" in bold black text. Underneath the heading is a link "Or create a new account" in blue text. The main content area is a white rounded rectangle containing two input fields: "Email address" and "Password". Below the password field is a checkbox labeled "Remember me" and a link "Forgot your password?" in blue text. At the bottom of the white box is a large blue button with the text "Log in". In the bottom right corner of the overall page is a light blue button with the text "User guides" and an external link icon.

2. Select the create a new account link.

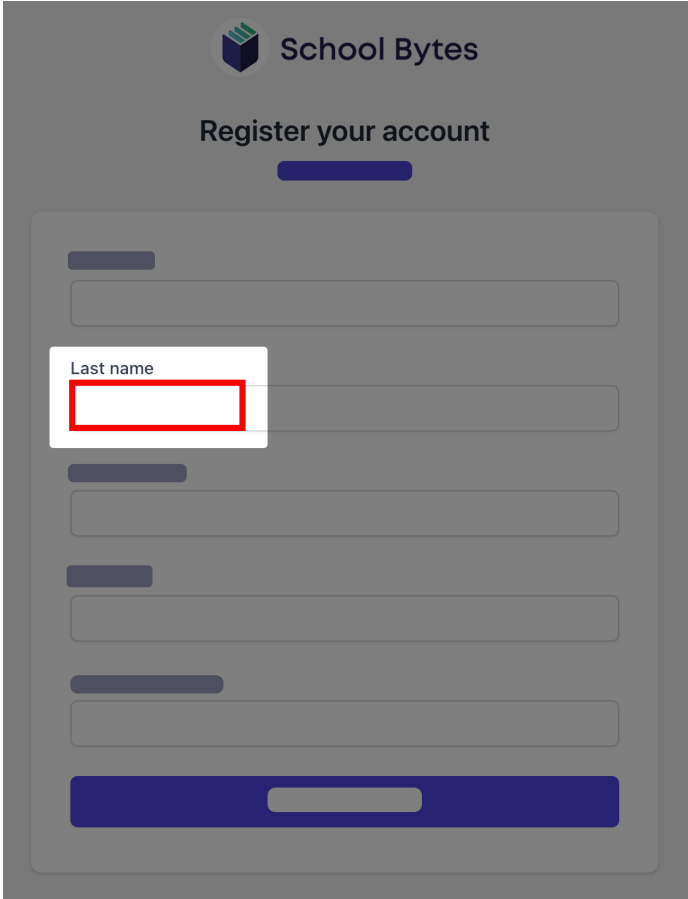


3. Enter your first name as it appears on your student's profile at the school.

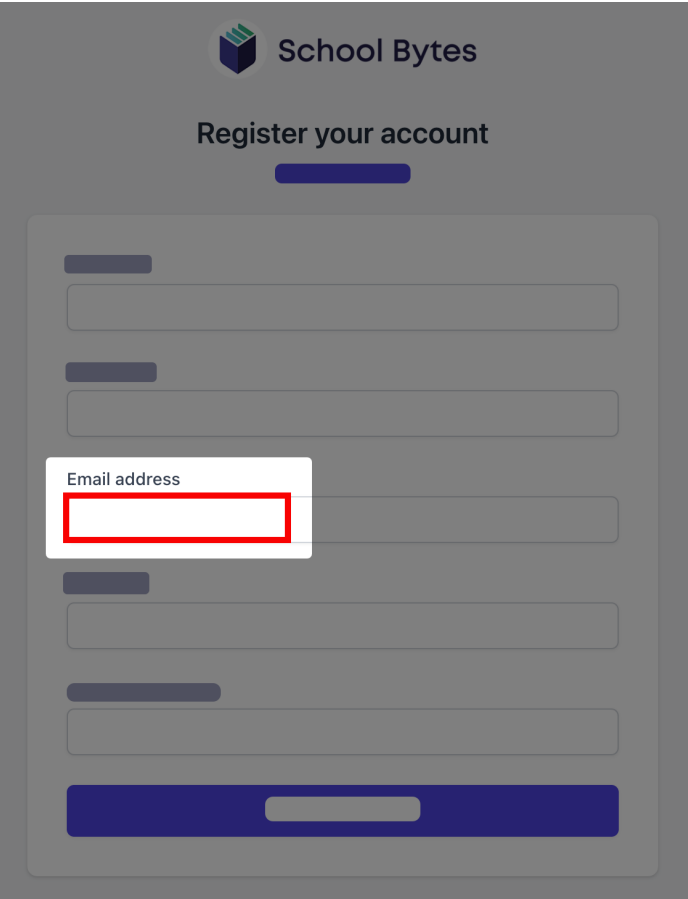


The image shows a mobile application interface for 'School Bytes'. At the top, there is a logo consisting of three blue cubes and the text 'School Bytes'. Below the logo, the text 'Register your account' is displayed in a dark font, followed by a blue horizontal bar. The main content area is a light gray rounded rectangle containing several input fields. The first input field is labeled 'First name' and is highlighted with a red rectangular border. Below it are four more input fields, each with a dark gray horizontal bar above it. At the bottom of the form is a large blue button with a white horizontal bar in the center.

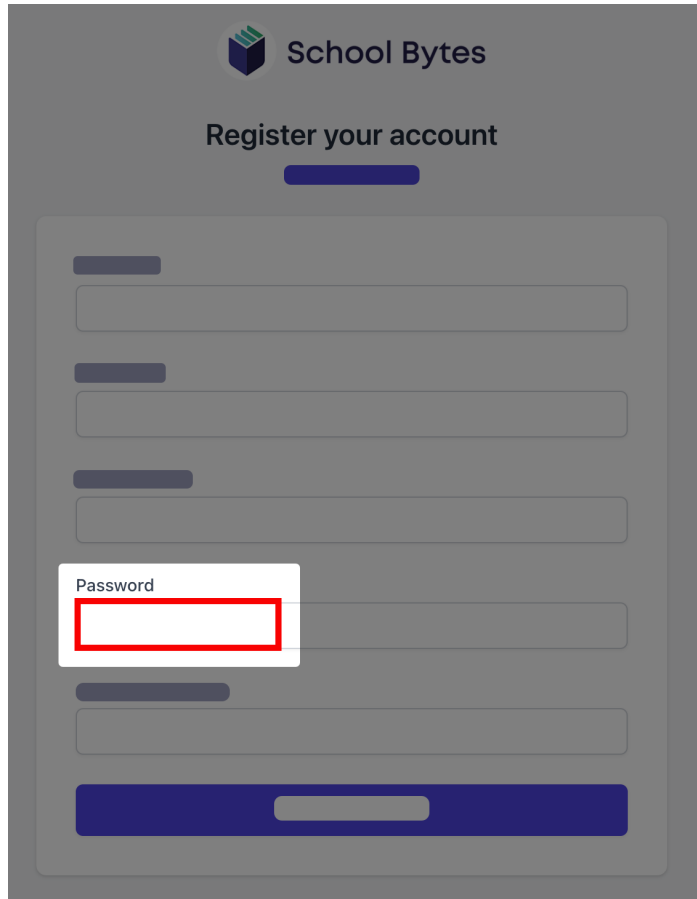
4. Enter your last name as it appears on your student's profile at the school.



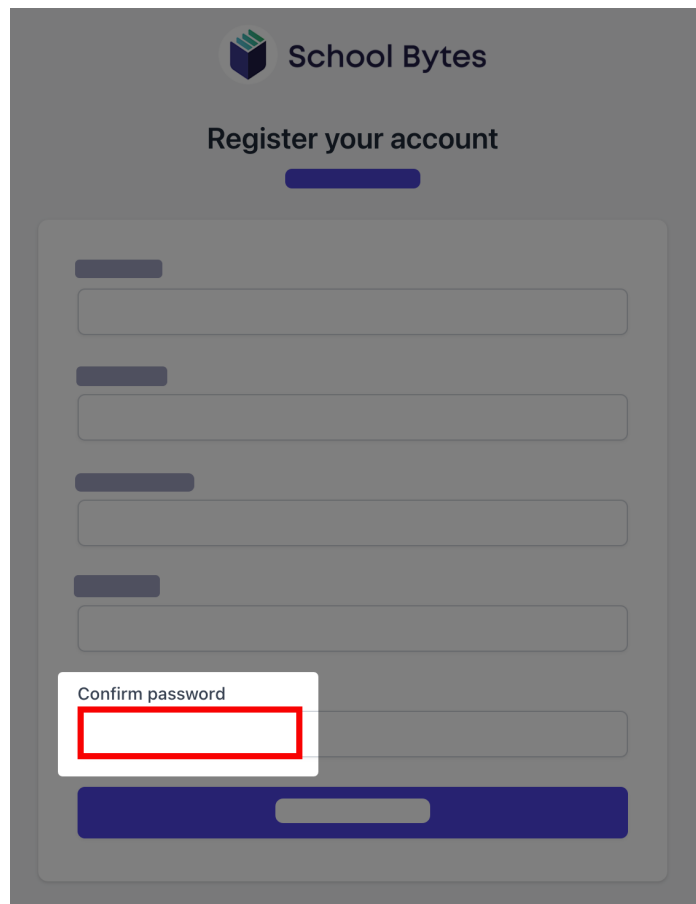
5. Enter the email address that you use for school communication.



6. Enter a password.



7. Confirm the password.



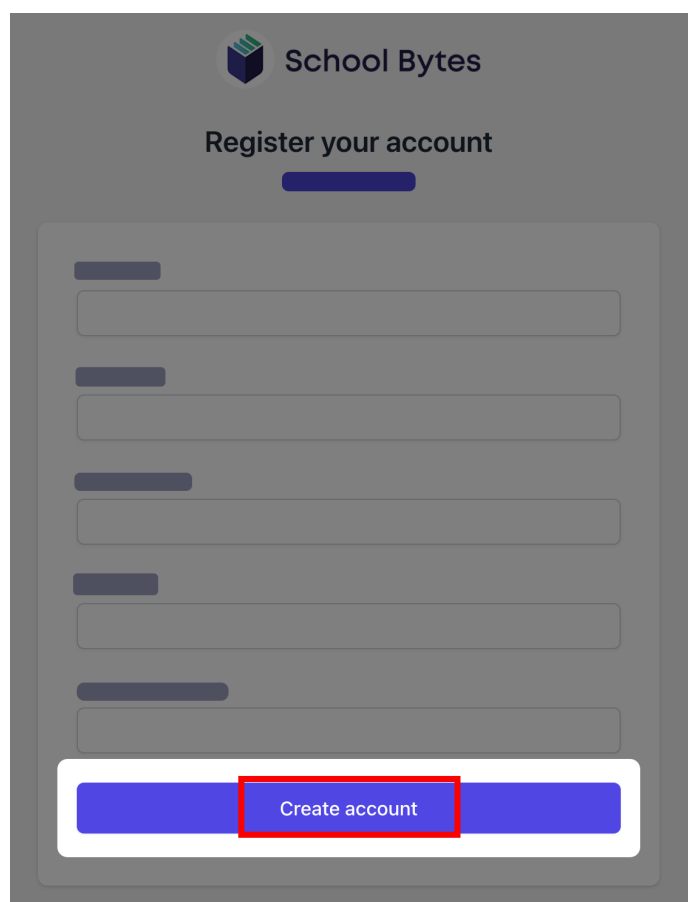
8. Select create account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

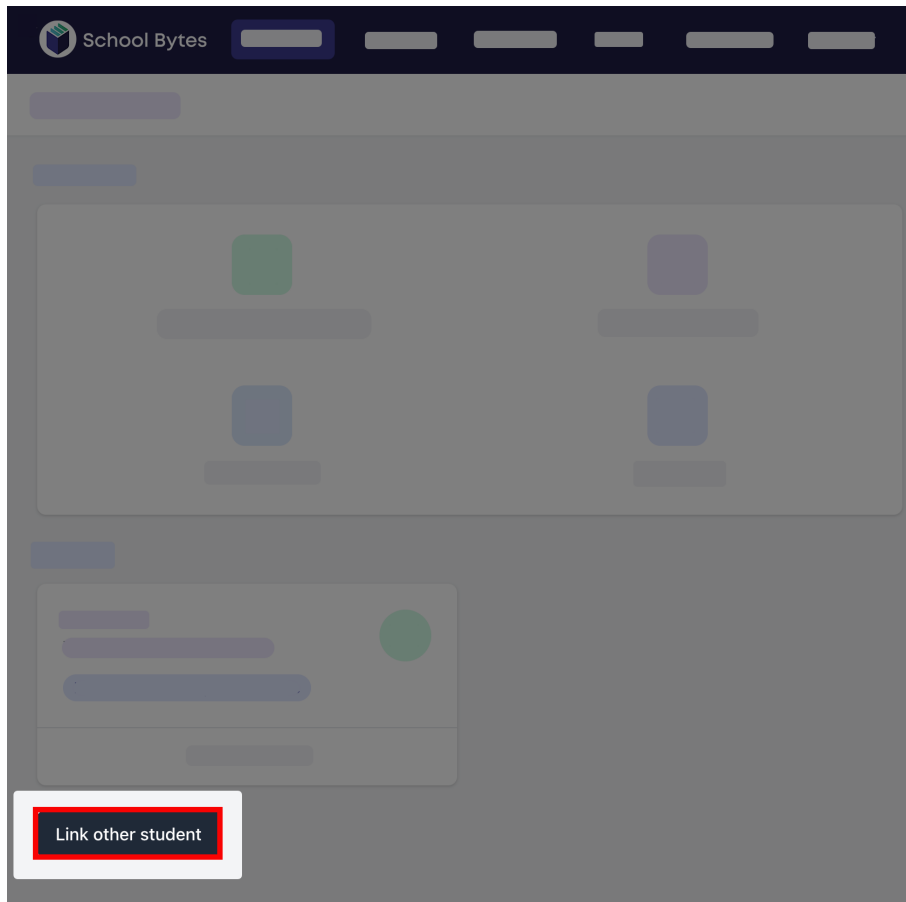
Once you have created your account, log in to the School Bytes parent portal.

You can now link your account to all students in schools that use the School Bytes platform.

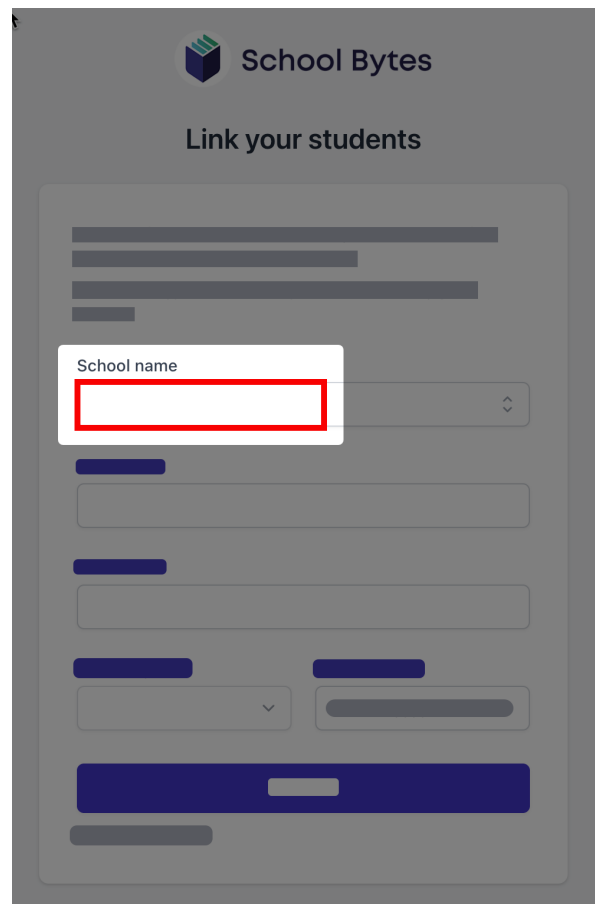
When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.



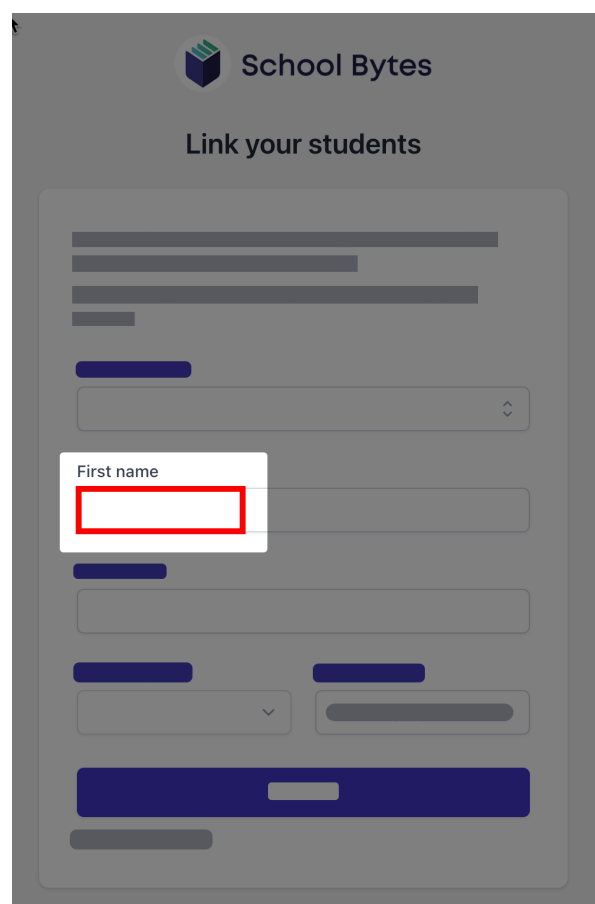
1. Select link other student.



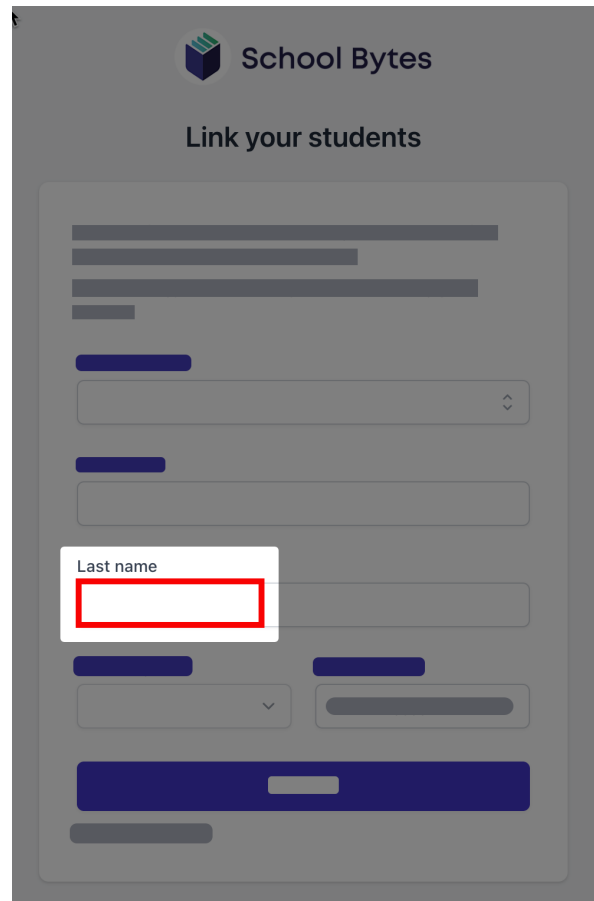
2. Search for the school's name.



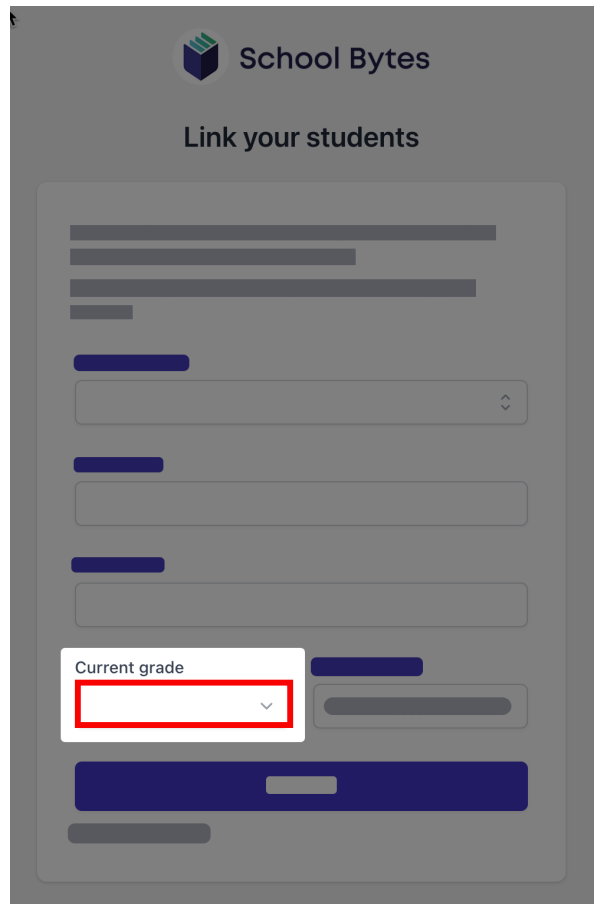
3. Enter the student's first name.



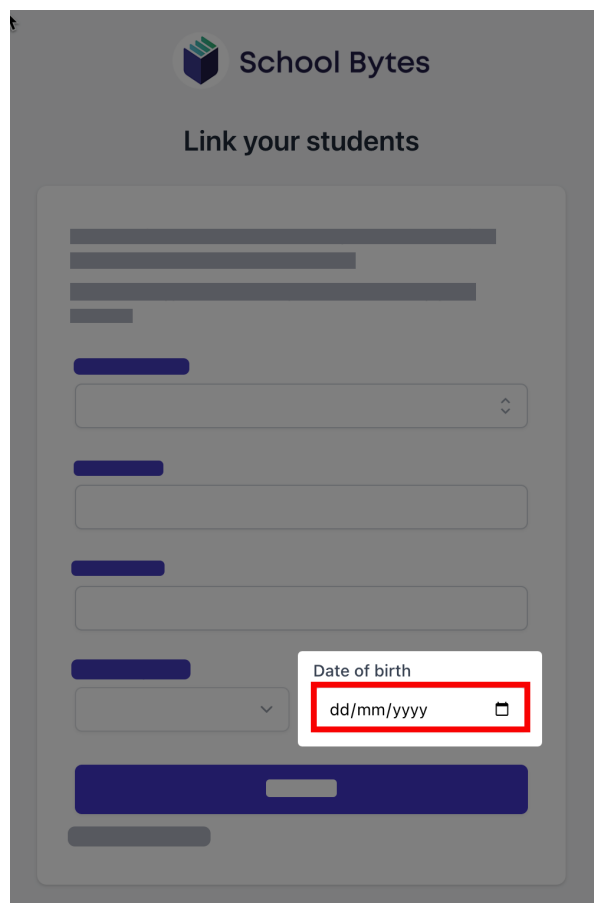
4. Enter the student's last name.



5. Select the student's current grade.



6. Enter the student's date of birth.



7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.



The screenshot displays the 'School Bytes' interface for linking students. At the top, the 'School Bytes' logo and the title 'Link your students' are visible. Below the title, there is a form with several input fields, some of which are obscured by dark bars. The 'Search' button is highlighted with a red box, indicating the next step in the process.